



Service Order Form

tech@dlxeurope.com

customer

name: _____

street: _____

zip / city: _____

country: _____

phone: _____ () preferred

email: _____ () preferred

customer number.: _____

I have ordered a service package _____ (e.g. EC12345)

I hand over for service:

quantity manufacturer / item description

Error description, as accurate as possible:

() Warranty claim for normal repair with shipping (free of charge) to DLXEurope location.

Date of purchase: _____ => enclose invoice copy, otherwise processing is not possible

() Quotation or immediate repair if the cost is below _____ EUR.

City, Date

Signature customer

DLX Europe
c/o Massive Entertainment GmbH
Robert-Bosch-Str. 3
65719 Hofheim, Germany
VAT-ID DE225697931

Geschäftsführer Holger Ronecker,
Christoph Hoffmann
Sitz Hofheim am Taunus
Registergericht - Amtsgericht
Frankfurt am Main, HRB 127108

phone +49 6122 14092 - 61
fax +49 6122 14092 - 60
email sales@DLXEurope.com
web www.DLXEurope.com

Banking details
Massive Entertainment
DE85 5007 0024 0025 1165 01
DEUTDEDBFRA

To be filled out by DLXEurope

Item has external visible damage () Yes / () No

Item is disassembles or incomplete () Yes / () No

Item is dirty / cleaning necessary () Yes / () No

Paintball marker? Proof of age (18+)? () Yes / () No

Accepted by _____

Date accepted _____

RMA _____

After completion

Invoice _____ date _____

Processed by _____